

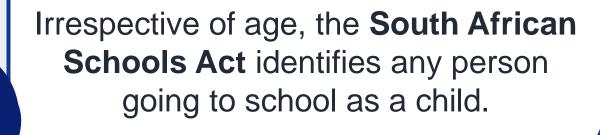
Online Child Safety for After School Programmes

[during COVID-19 and after]

by

Cassandra Carels and The Learning Trust

The Importance of Child Protection

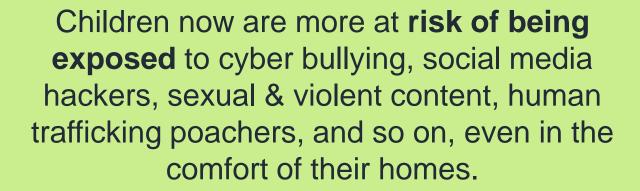


Whether in the family, at school, or even **online**, children should be **fully protected** so they can be safe in order to grow, learn, and develop to their fullest potential.





SA is not entirely equipped to deal with the **rapid influx** of children moving to online platforms.









In the time of **COVID-19**, a number of organisations in the After School sector have transitioned to **continue programmes through online platforms**. As practitioners who have direct contact with children outside of their parents and teachers, it becomes even more important to ensure children remain **safe and protected.**



The following slides provide **important considerations** for using **online platforms** to engage with children in your programmes.

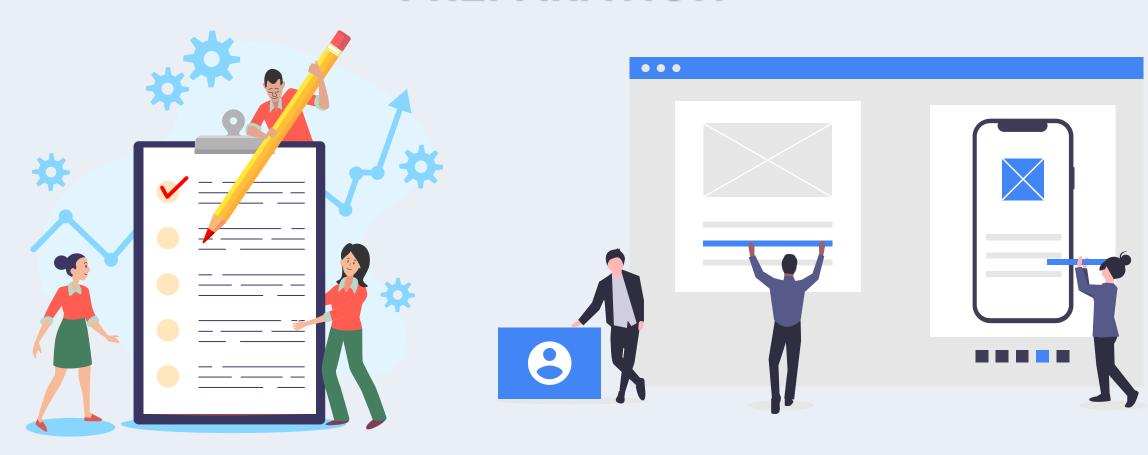
PREPARATION



Practitioners must be **well equipped** for the online platform they are working on, including an understanding of,

- 1. the actual **navigation and features** of platform,
- 2. privacy and security settings,
- **3. limitations** of the platform (e.g. does it allow for media sharing), and
- access options of the platform (e.g. does it require subscription).

PREPARATION



Practitioners must be informed & trained into the **online procedures**, including information on **policies** and **potential risk-guides**.

Practitioners must understand that **professional boundaries** still apply online, and must have clear **communication channels** should problems arise.

CONSENT



Request consent from parents/guardians when working with their kids online, either **digitally** or **telephonically** (and then record on form).



Consent form should state which **mobile or web-applications** your programme needs to connect with the learner and how.

CONSENT



Parents should be aware of children's **online activity**, including,

- ✓ When you will have contact with the child
- ✓ **Assurance** that your sessions will not impact on a child's other activities
- ✓ Which facilitator/tutor will be dealing with the child
- ✓ Contact details of organisation should any complaints or questions arise
- ✓ Contact boundaries, session times, content outline, etc.

MODERATION





All group sessions should include at least one member of staff (besides tutor or volunteer), and record learner attendance consistently.

Learners and tutors/volunteers should not chat one-on-one outside of a staff or practitioner's **supervision**, in order to **safeguard** learners.

COMMUNICATION

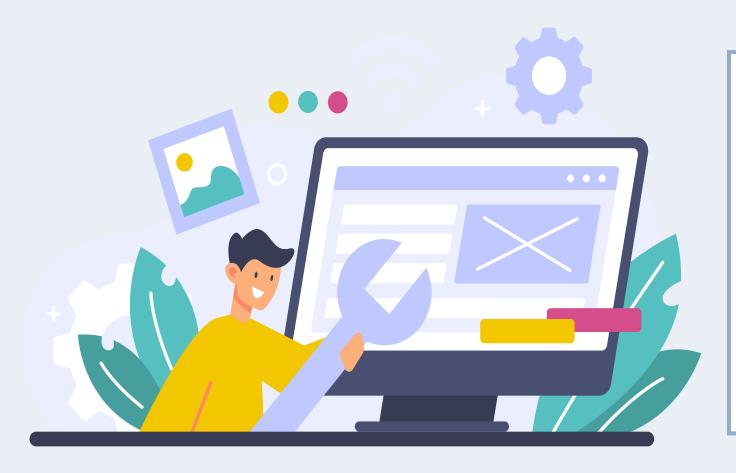




Rules of engagement should be established early. Sessions should be **monitored** for inappropriate language and conduct regularly.

If a learner is consistently **disengaged**, a followup should be conducted with the parents/caregivers to determine any **obstacles**.

ACCESS



Ensure that all your learners have **functional access** to the platforms they'll be using, including,

- 1. Data to go online or download material (if relevant)
- 2. Good network connection
- 3. Security settings (login details)
- 4. Meeting age requirements (e.g. only certain age groups can subscribe to Facebook)



There are other **important considerations** from **existing policies** within an organisations that should still be in effect in this time to **guide** staff.

CHILD PROTECTION



The Child Protection policy should be readily available to all staff and detail clear procedures to be taken should a violation occur.

CODE OF CONDUCT



The Code of Conduct must be linked to the disciplinary procedure. It should outline how violations would be addressed and timeframes.

HR - DISCIPLINARY CODE



TRAININGS



Ensure your policy includes **consequences** for violating **Child Protection** and **Code of Conduct**. Staff must be well **trained** in **HR policies**.

Trainings need to be given to staff for all existing and revised policies. Staff should sign a register to indicate participation and accountability.



If you'd like more information on implementing **Child Safety and Protection** measures in your organisation, contact Cassandra via email on,

<u>cass@schoolofhardknocks.co.za</u>



The Learning Trust promotes engaging children in diverse learning activities including drawing, puzzles, indoor sports, creative writing, and performance. Visit our Treasure Box to explore these and more.



info@thelearningtrust.org

- The Learning Trust
- @theLearningT
- The Learning Trust